

LUX ET SPES



STONEHILL COLLEGE

Office of Planning & Institutional Research

**Quality of Life Survey
Five Year Report
2009 – 2013
(3-Year Trend Data, 2011-2013)**

Methodology

Who	❖ The survey was distributed to all Stonehill College resident students.
When	❖ Data for the current academic year was collected November 18-22, 2013.
How	❖ The survey was administered online via Qualtrics. ❖ Several tactics were used to help increase the response rate: <ul style="list-style-type: none">- Reminder email was sent out by Planning & Institutional Research- Resident Assistants encouraged completion of the survey- An incentive was offered to students to complete the survey (entry to win <u>one</u> of ten-\$10 Gift Certificates to Orange Leaf)
What	❖ Survey questions focused on the following areas: <ul style="list-style-type: none">- Community Development- Housing- Study and Sleep Habits- Quality of Residence Hall Life- Resident Assistant Assessment (provided in a separate report)- Residence Director/Area Coordinator Assessment (provided in a separate report)

Sample Comparison

- ❖ Since 2006, the Quality of Life Survey has been administered to 16,731 Stonehill College residents. The survey was completed by a total of 11,267 respondents, giving us an average 8-year response rate of 66%.
- ❖ Average 5-year response rate is 74% from 2009-2013.
- ❖ Average 3-year response rate is 70% from 2011-2013.
- ❖ The 2013 response rate is below the 8-yr. average (-5ppts), below the 5-yr average (-13 ppts) and below the 3-Yr average (-9 ppts)

Response rate trending down over the past three years.

Academic Year	Total Completes	Total Sample	Response Rate	+/- 8-Yr Average
2006	979	1883	52%	-13
2007	1026	2096	49%	-16
2008	1179	1955	60%	-5
2009	1596	2024	79%	+14
2010	1840	2206	83%	+18
2011	1701	2126	80%	+13
2012	1582	2283	69%	+2
2013	1318	2158	61%	-6

2013 Response Distribution

By Residence:

Residence Hall	Total Capacity	Total Completes	% Capacity	% of Base
O'Hara Hall	255	189	74%	14%
Boland Hall	230	176	77%	13%
Colonial Courts	253	138	55%	11%
Commonwealth Courts	251	130	52%	10%
Pilgrim Heights	318	132	42%	10%
New Hall	249	129	52%	10%
Holy Cross Center	166	110	66%	8%
Villa Theresa Hall	173	89	51%	7%
Corr Hall	153	94	61%	7%
Notre Dame du Lac	118	62	53%	5%
O'Hara Village	63	45	71%	3%
Pilgrim Heights Village	40	13	33%	1%

The highest completion rates for the Quality of Life (QOL) survey were O'Hara (76%) and Boland (79%) Halls. Conversely, the lowest completion rates for the QOL were Pilgrim Heights (42%) and Pilgrim Heights Village (33%)

By Gender:

	Response	%
Male	402	31%
Female	907	69%
Total	1,318	100%

Community Development

Awareness/Participation By Gender (%)

	Total	Female	Male
Know RA's in area	79	77	82
Attended programs sponsored by RA	62	61	65
Moreau Student minister available and visible	56	55	59
Aware of spiritual programs in the halls	51	47	60
Attended programs sponsored by Hall Council and Town Associations in my area	38	37	40

Of those who responded to the QOL, almost 8-in-10 (79%) resident students knew their RA with a little more than six-in-ten (62%) attending RA programs and 38% attending programs sponsored by Hall Council and Town Associations. Slightly more than half (56%) said the Moreau Student minister was available/visible and half (51%) of the respondents were aware of spiritual programs.

Men scored significantly higher than the total in their awareness of spiritual programs in the residence halls.

Awareness/Participation/Engagement (%)

Diversity statements By Gender:

	Total	Female	Male
Residents accepting of people who are different faith	97	98	96
Residents accepting of people with disabilities	97	98	96
Residents accepting of culturally diverse people	95	96	95
Residents accepting of all sexual orientations	95	96	93

Responses to diversity-related statements (overall average=96%) suggest students' sensitivity to individual differences.

Program statements By Gender:

	Total	Female	Male
Aware of diversity/multicultural programs	59	54	68
Know my Community Associate (CA)	31	28	39
Interacted with my CA	21	16	32
Programs enriched my academic life	51	48	56
Programs enriched my personal life	61	60	63
Co-curricular programs (Athletic events, lecture series, Faculty Film series, the Leadership summit, etc.) positively contribute to my learning outside of the classroom.	78	78	78

Male scores tended to be significantly higher than the total for their awareness of diversity related programs; knowing/interacting with their community associate; and that the residence life programs enriched their academic life.

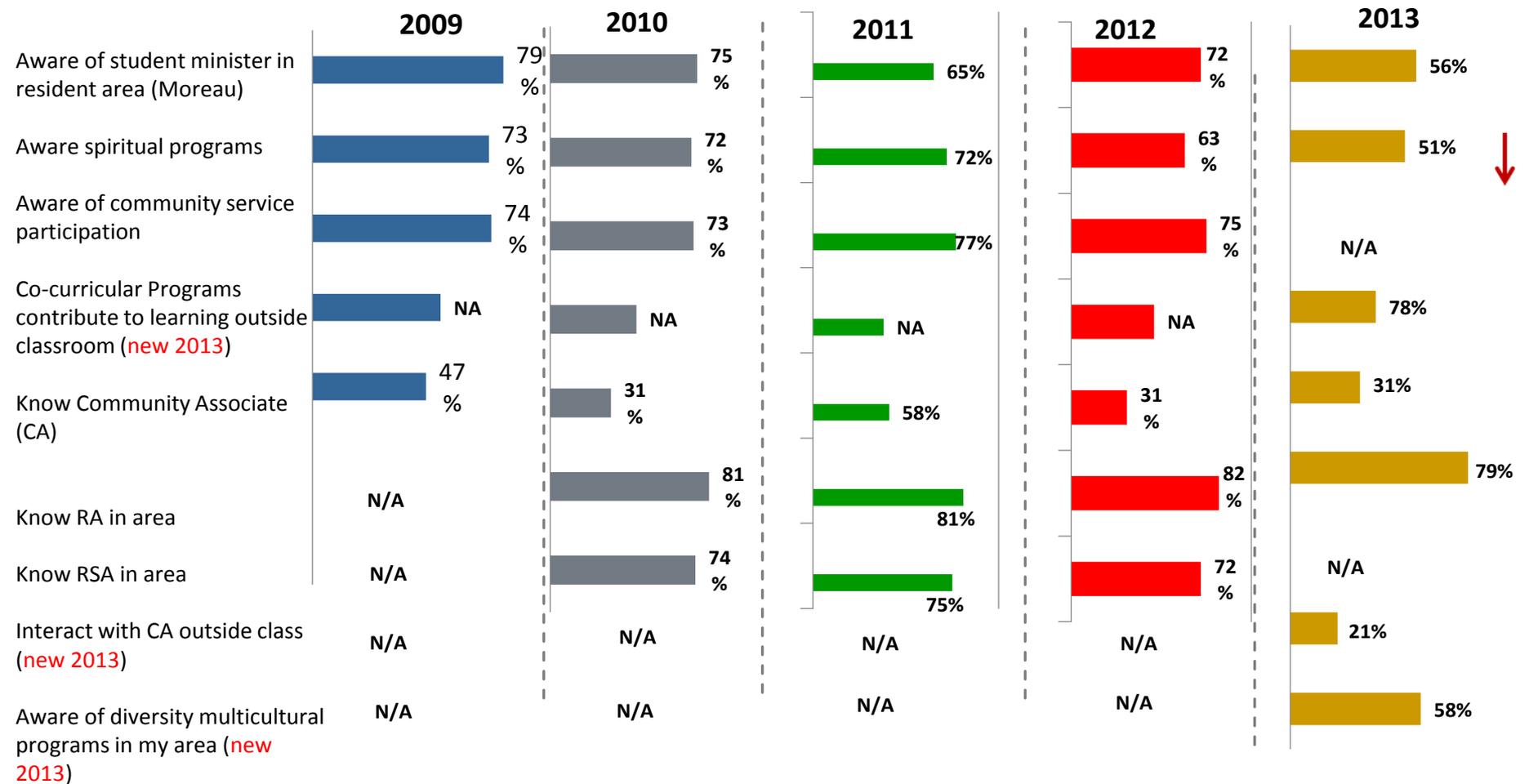
Almost 6-in-10 (59%) students were aware of diversity/multicultural programs. 3-in-10 (31%) knew their CA and 2-in-10 (21%) interacted with the CA. Students "Strongly Agreed/Agreed" that their residence area programs enriched their academic (51%) and personal life (61%), and that co-curricular programs positively contributed to their learning outside the classroom (78%).

Awareness/Participation/Engagement By Residence Hall (%)

	Total	Boland	Corr	Commonwealth Courts	Colonia Courts	Holy Cross	New Hall	Notre Dame	O'Hara Hall	O'Hara Village	Pilgrim Heights	Pilgrim Heights Vill	Villa Theresa
Residents accepting of people who are different faith	97	96	96	96	99	99	98	98	97	100	96	100	97
Committed to having positive residence community	91	91	94	92	94	98	98	92	89	89	86	83	84
Residents accepting of people with disabilities	97	96	98	94	99	98	98	98	96	100	99	100	100
Residents accepting of culturally diverse people	95	94	97	94	97	94	96	95	95	98	96	92	96
Residents accepting of all sexual orientations	95	94	97	93	96	97	97	95	93	100	97	100	92
Participation in RA programs	62	74	70	55	50	84	33	65	63	78	56	58	70
Residence hall program enriched my personal life	61	74	65	52	54	80	43	63	62	62	55	50	59
Attended Hall Council/Townhouse Association programs	38	56	54	17	23	65	9	17	42	38	33	50	57
Student minister available (Moreau)	56	57	41	62	56	79	69	75	53	33	43	17	47
Residence hall program enriched my academic life	51	59	55	41	50	61	41	56	57	44	44	50	48

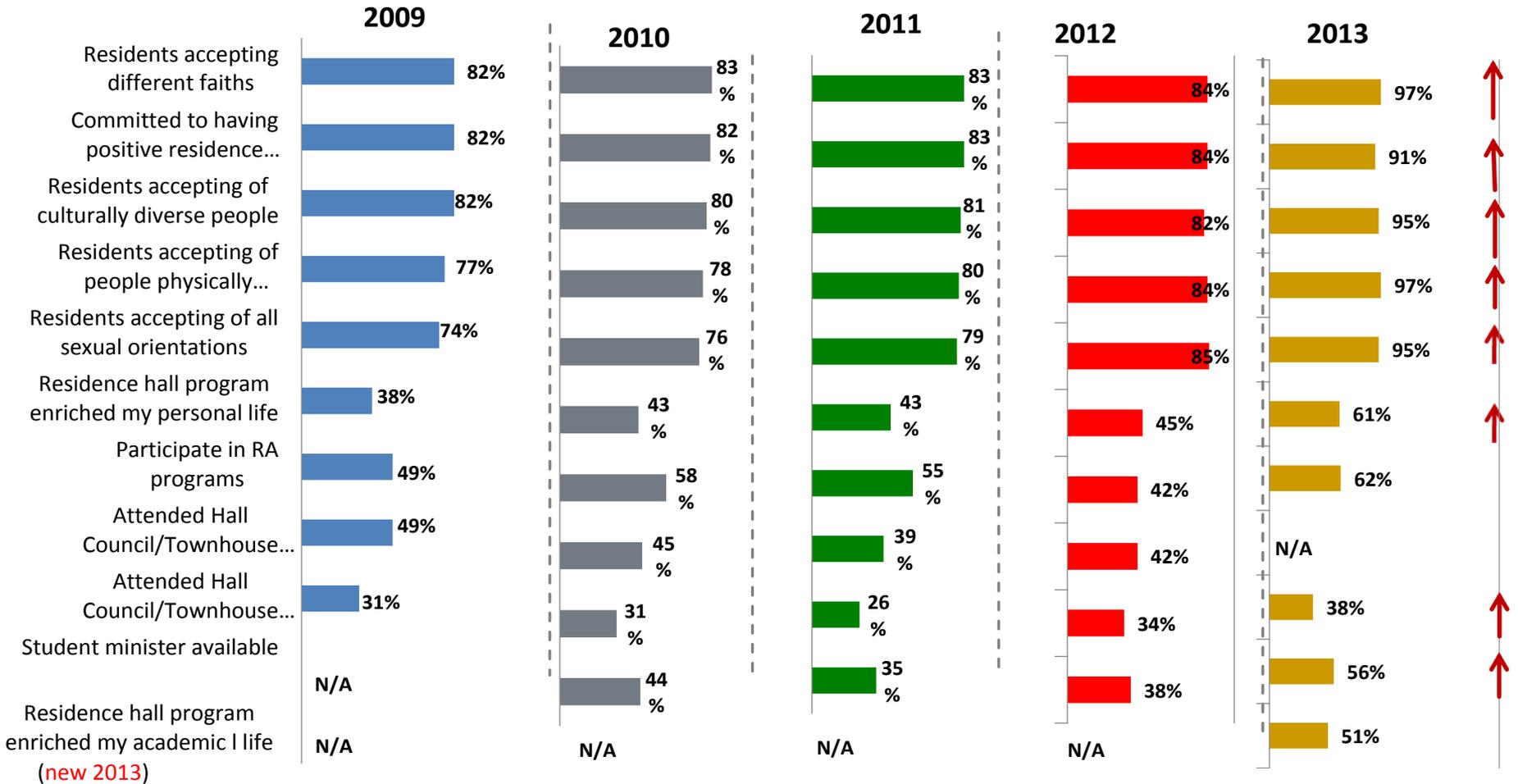
Base: Variable. Boland (176), Corr (94), Commonwealth (130), Colonial (138), Holy Cross (110), New Hall (129), Notre Dame (62), O'Hara (189), O'Hara Village (45), Pilgrim Heights (132), Pilgrim Heights Village (13), VT (89).

Awareness/Participation/Engagement By Academic Year



We see a downward trend in awareness for the awareness of spiritual programs.

Awareness/Participation/Engagement By Academic Year



Housing

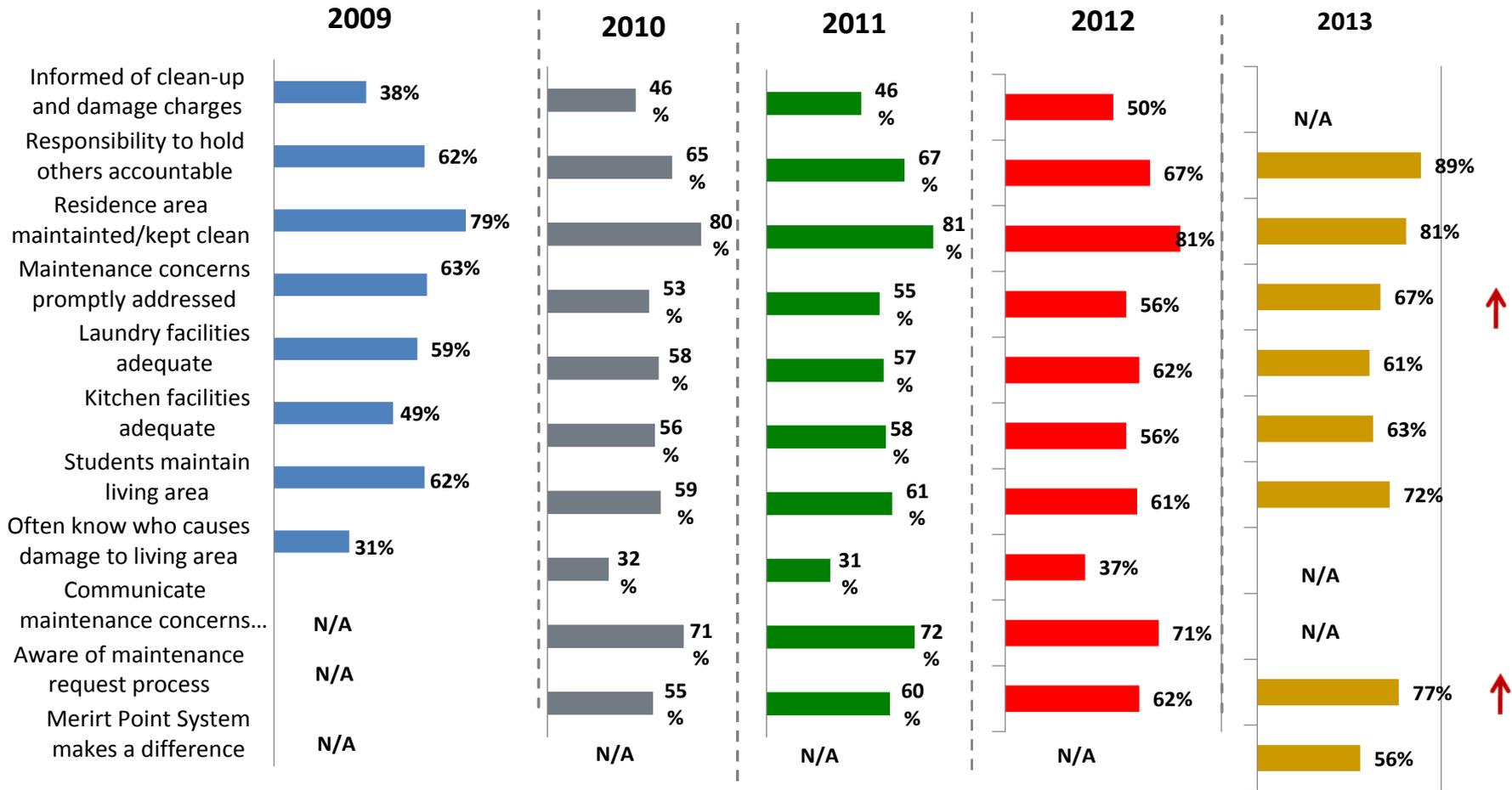
Damage and Clean-Up Assessment Statements By Gender (%)

	Total	Female	Male
Maintained by custodial staff	81	78	86
Responsibility to hold others accountable	89	89	89
Laundry facilities adequate	61	58	66
Aware of online maintenance request process	77	76	78
Students maintain living area	72	72	72
Kitchen facilities adequate	63	59	72
Maintenance concerns promptly addressed	67	64	74
Merit Point System makes a difference in housing	56	53	63

Eight-in-ten (81%) students felt that the residences were maintained by custodial staff, 77% were aware of the online maintenance request process with slightly more than six-in-ten (67%) reporting that maintenance concerns were promptly addressed. Almost 9-in-10 (89%) students felt that they had a responsibility to hold others accountable, while a little more than seven-in-ten (72%) believed students maintained their living area. A little more than 6-in-10 students felt that the laundry (61%) and kitchen (63%) facilities were adequate and slightly more than five-in-ten (56%) felt that the Merit Point System made a difference in housing.

Male scores were significantly higher than the total in several areas: residences maintained by custodial staff and concerns addressed promptly; adequate laundry and kitchen facilities and the Merit Point System.

Damage and Clean-Up Assessment Statements By Academic Year



Upward Trend

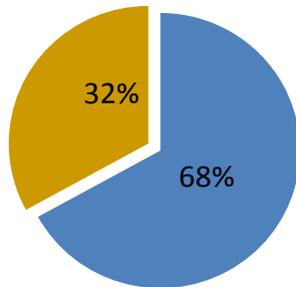


Downward Trend (Review of last 3 years)

Study and Sleep Habits

Sleep/Study Habit Profile

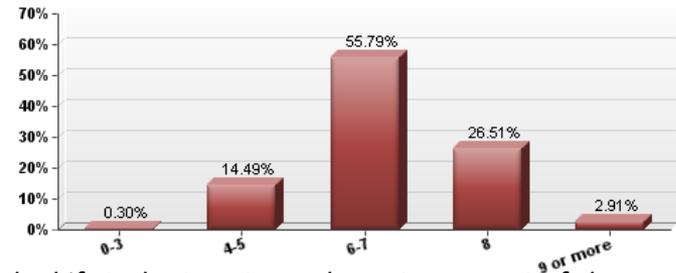
Comfortable Asking Students To Be Quiet When Can't Sleep/Study



❖ Almost 7-in-10 (68%) resident students felt comfortable asking other students to quiet down when they couldn't sleep or study.

Average Hours of Sleep During the Week

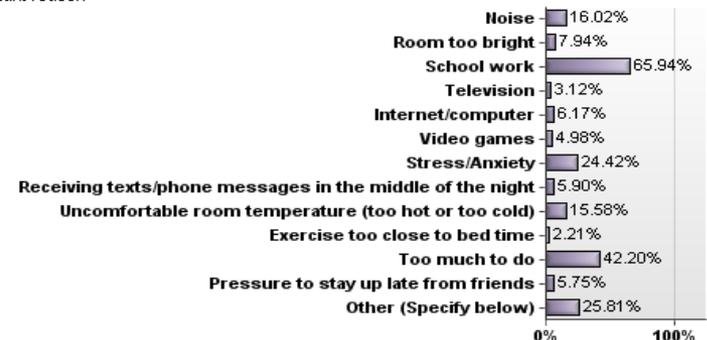
❖ Slightly higher than five-in-ten students (56%) indicated that they averaged between 6-7 hours of sleep per night during the week.



❖ When asked if students got an adequate amount of sleep most days of the week, six-in-ten (61%) reported that they felt that they got an adequate amount of sleep.

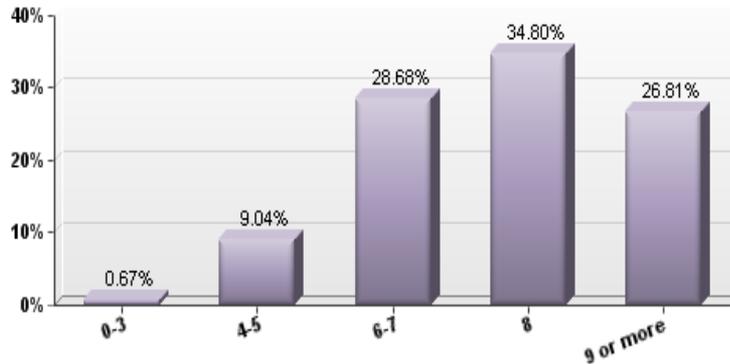
❖ For those who indicated that they did not get enough sleep most days of the week, the most important reasons were 'school work' (66%) and 'too much to do' (42%).

■ 1=the most important reason



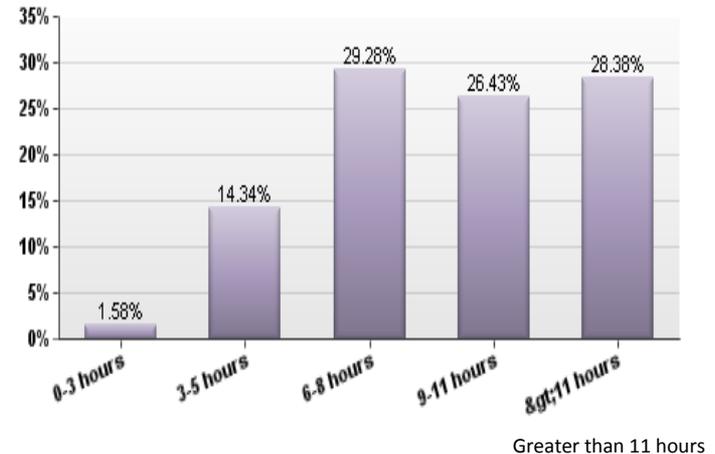
Sleep/Study Habit Profile (cont'd)

How many hours of sleep do you average per night during the weekends?



A little more than six-in-ten (63%) residential students averaged 6-8 hrs., almost 3-in-10 (27%) averaged 9 or more hours and 1-in-10 (10%) averaged less than six hours of sleep per night during the weekend.

On average, I spend the following number of hours per week doing school work outside of class (study...

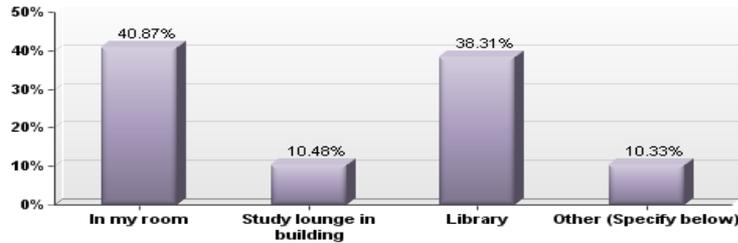


On average, 56% of residents said that they spent 6-11 hours per week doing work outside of class and almost three-in-ten (28%) average over 11 hours per week.

Sleep/Study Habit Profile (cont'd)

Location Where Most School Work is Done On Campus

- ❖ Students (41%) studied in their room and in the library (38%) more than other places on campus.
- ❖ Of the residents who selected **other** (10%), 4-in-10 indicated that they did most of their school work in the Shields Science Center (Atrium or 3rd floor).



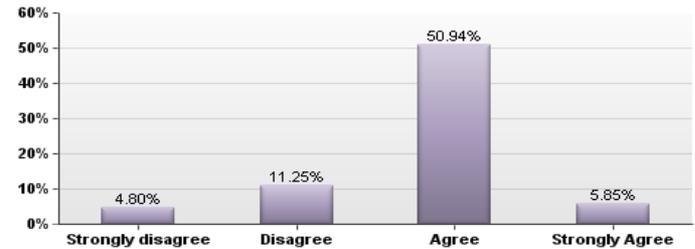
I would use the study rooms more if...

Answer	Response	%
They were quieter	504	40%
There was better lighting	192	15%
There was more comfortable furniture	726	58%
There was a whiteboard	564	45%
There were themed lounges (i.e., music listening lounge)	268	21%
Other (Specify below)	327	26%

Almost six-in-ten (58%) resident students said they would use the study rooms in their residence hall if they had more comfortable furniture. Slightly more than four-in-ten suggested having a whiteboard (45%) and 40% felt a quieter environment might increase utilization of study rooms in the residence halls.

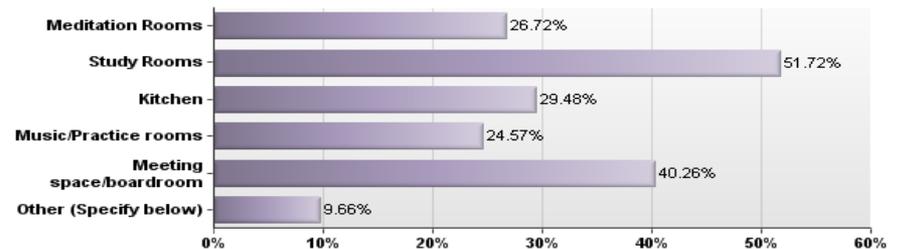
Environment Conducive to Academic Study

- ❖ Slightly more than 5-in-10 (57%) students “Agreed/Strongly Agreed” that the environment was conducive to study. Slightly more than 3-in-10 (27%) students “Neither agreed/nor Disagreed” and slightly more than 1-in-10 (16%) reported that they either “Disagreed or Strongly Disagreed” that the environment in the residence halls was conducive to academic study.



Types of spaces added to residence halls

- ❖ A little over 50% desired ‘study rooms,’ while 4-in-10 wanted ‘meeting space/boardroom.’ Almost 3-in-10 would like a kitchen and meditation room and 1-in-4 wanted music/practice rooms.



Quality of Residence Life

Quality of Residence Hall Life By Gender (%)

	Total	Female	Male
Satisfied with overall residential experience	91	91	92
Sense of community in my living area	84	81	88
Residence halls safe and secure	97	97	97
Noise at a reasonable level	85	82	89

Students were satisfied with their overall residential experience (91%). They believed there was a sense of community in their living area (84%), that their residence halls were safe and secure (97%), and that the noise level in the residence halls was at a reasonable level (85%).

Males scored significantly higher than the total for having a sense of community in their living area.

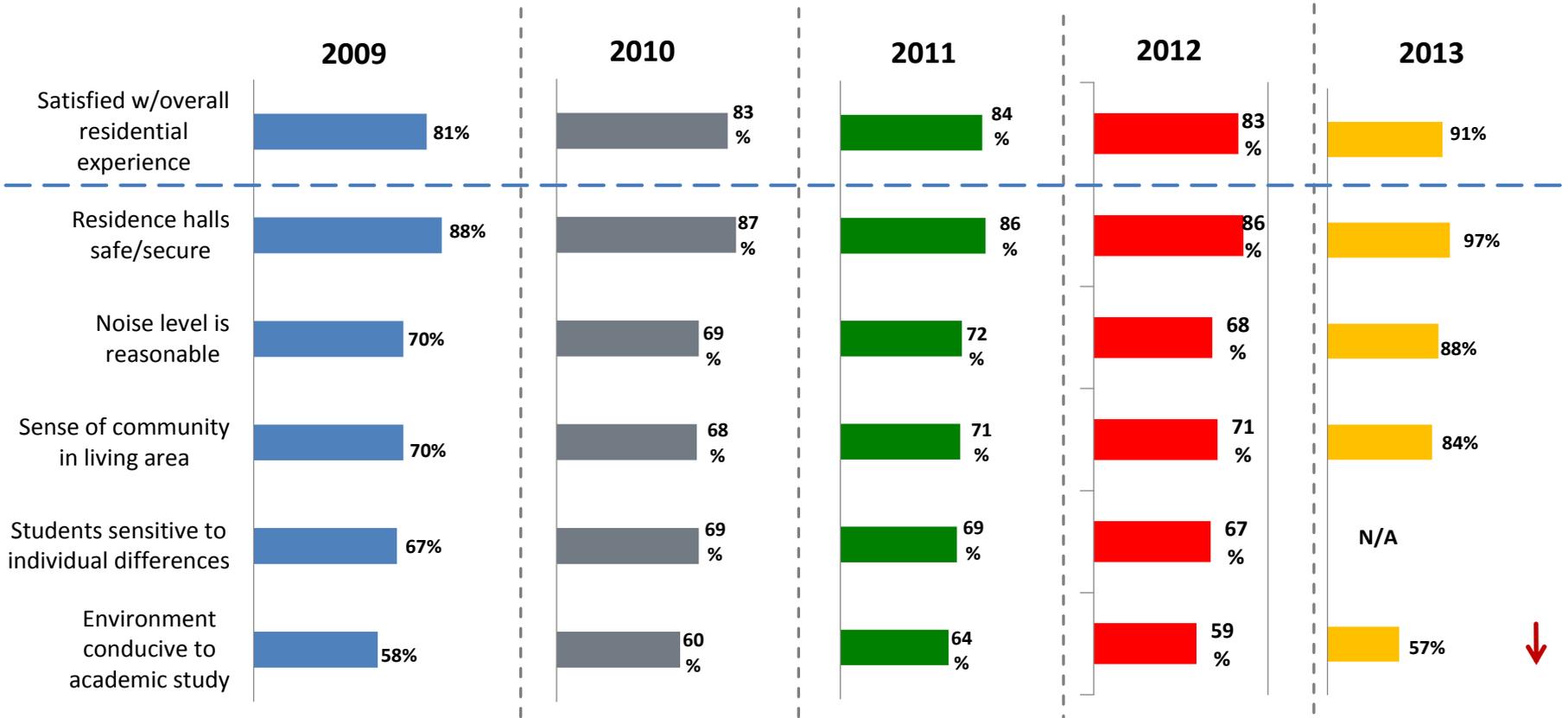
Concerns on Campus By Gender (%)

	Total	Female	Male
Overuse of alcohol	61	62	59
Students creating intentional damage in residence hall	35	32	43
Guests creating intentional damage in residence hall	28	24	38
Unidentified people accessing residence halls	23	23	23
Verbal fighting or altercations	19	17	24
Bias incidents in residence halls	13	10	21
Overuse of non-prescription drugs	12	7	21
Overuse of prescription drugs	9	5	15
Physical fighting or altercations	6	4	11

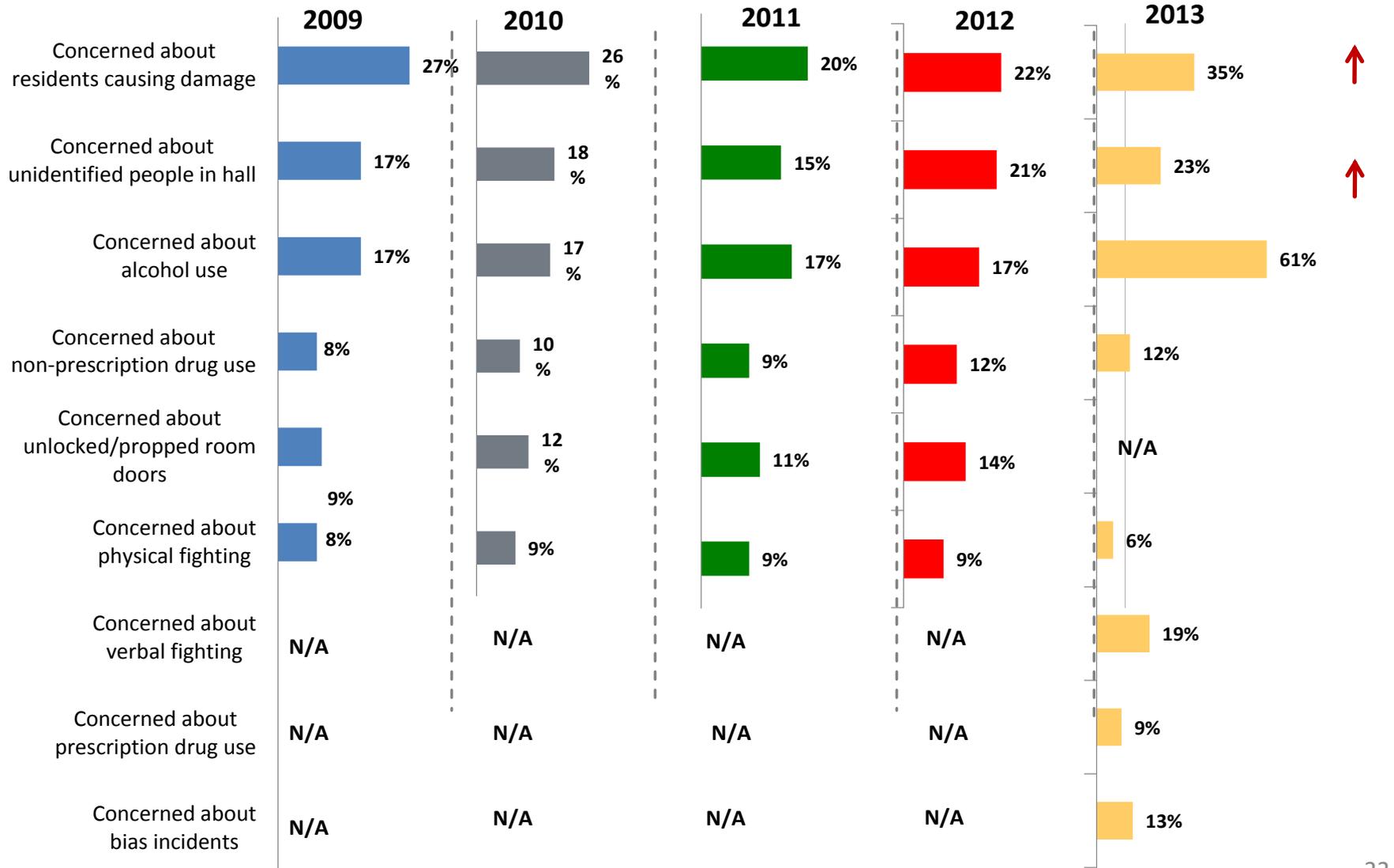
Six-in-ten (61%) students believed that the overuse of alcohol was a concern on campus. Additional concerns were cited as students creating intentional damage in their building (35%) and guests creating damage or disturbance in their building (28%). Unidentified people accessing the residence halls (23%) was also identified as a concern.

Males scored significantly higher than the total in several areas (see above).

Residential Experience By Academic Year



Residential Concerns By Academic Year



Base: Total - 2009 (n=1596); 2010 (n=1840); 2011 (n=170); 2012 (n=1582); 2013 (n=1318)

↑ Upward Trend
 ↓ Downward Trend (Review over last 3 years)

Residential Experience and Concerns

By Residence Halls

	Total	Boland	Corr	Commonwealth Courts	Colonia Courts	Holy Cross	New Hall	Notre Dame	O'Hara Hall	O'Hara Village	Pilgrim Heights	Pilgrim Heights Vill	Villa Theresa
Satisfied w/overall residential experience	91	84	96	89	88	98	98	90	93	93	90	100	92
Residence halls safe/secure	97	97	98	97	98	96	99	97	99	91	97	100	92
Noise level is reasonable	84	90	88	88	91	87	93	92	78	82	70	90	71
Sense of community in living area	83	78	74	84	91	98	86	73	78	82	84	90	76
Environment conducive to academic study	57	56	61	48	52	68	76	68	53	60	47	70	44
Concerned about physical fighting/altercations	6	4	4	12	8	5	6	0	4	8	4	0	14
Concerned about verbal fighting/altercations	19	20	13	25	23	21	15	9	16	8	24	33	19
Concerned about alcohol use	61	51	62	65	49	61	56	67	75	83	59	33	69
Concerned overuse of non-prescription drug use	12	11	7	10	15	26	9	9	6	8	11	0	20
Concerned overuse of prescription drug use	8	7	2	7	12	24	6	6	3	0	6	0	17
Concerned about students creating intentional damage	35	45	33	17	32	24	49	15	51	17	26	17	44
Concerned about guest creating damage/disturbance in my building	28	26	31	28	45	18	27	9	22	17	31	33	34
Concerned about unidentified people accessing the residence hall	23	18	18	15	33	29	29	27	15	17	29	17	17
Concerned about bias incidents	13	17	15	13	11	16	13	9	10	8	11	17	19

Base: Variable. Boland (176), Corr (94), Commonwealth (130), Colonial (138), Holy Cross (110), New Hall (129), Notre Dame (62), O'Hara (189), O'Hara Village (45), Pilgrim Heights (132), Pilgrim Heights Village (13), VT (89).

Significantly **higher** than Total at 90% confidence level Significantly **lower** than Total at 90% confidence level

Questions?????

Please feel free to call

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