

STONEHILL COLLEGE | BALANCED SCORECARD

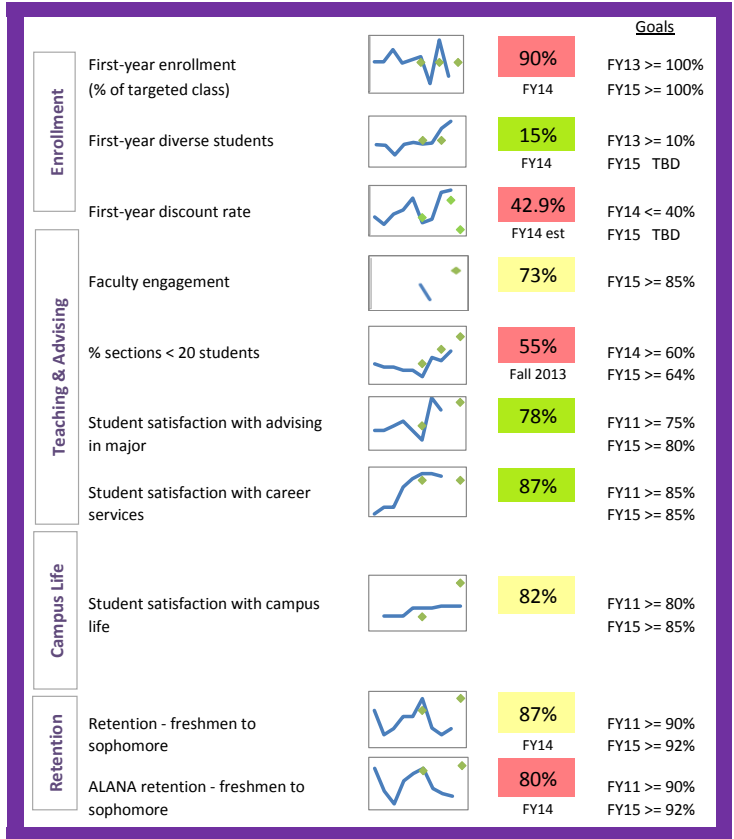
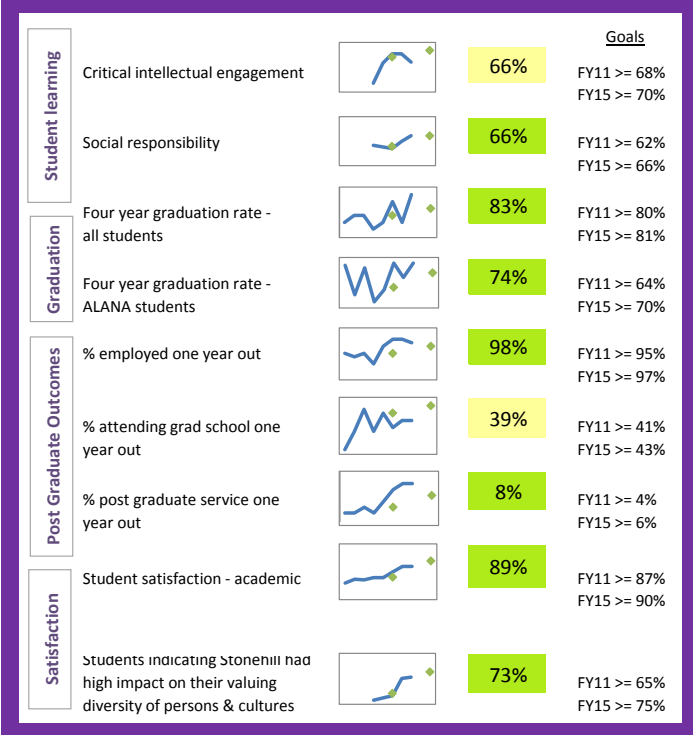
FY 2013 DATA WITH FY 2014 WHERE AVAILABLE

ESSENTIAL INTERNAL PROCESSES

HOW WELL ARE WE PERFORMING THEM?

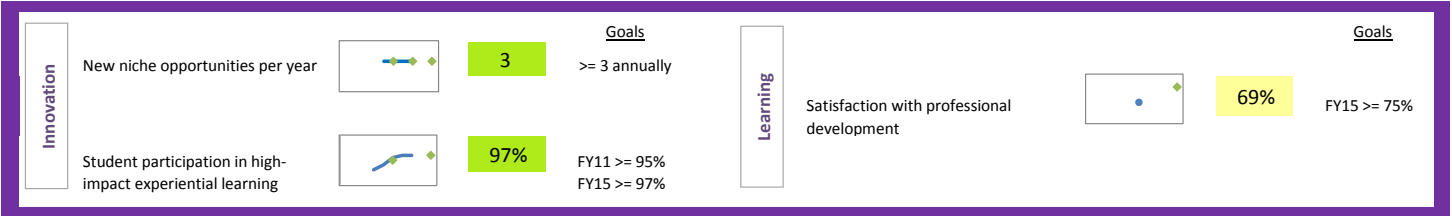
STUDENTS

HOW WELL DO WE SERVE THEM?



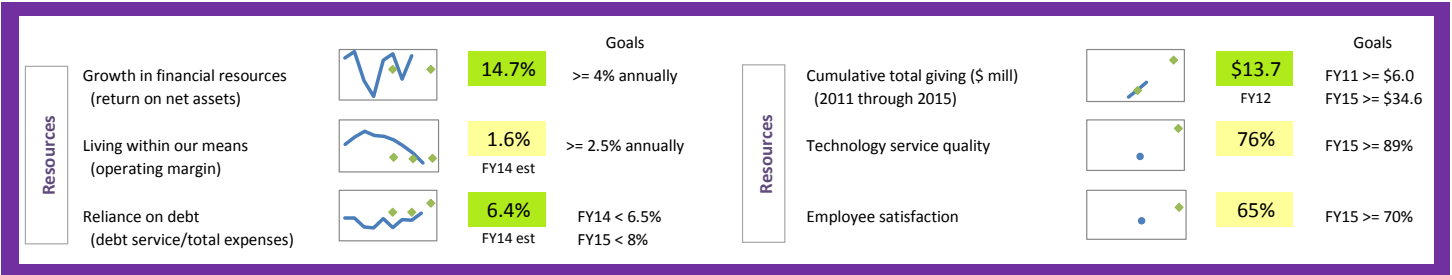
INNOVATION AND ORGANIZATIONAL LEARNING

WHAT ARE WE DOING TO SUSTAIN INNOVATION IN OUR CORE EDUCATIONAL MISSION AND TO ENSURE OUR COMPETITIVE ADVANTAGE INTO THE FUTURE?



RESOURCES

ARE WE MANAGING OUR HUMAN, FINANCIAL AND TECHNOLOGICAL RESOURCES EFFECTIVELY AND WILL WE CONTINUE TO HAVE THE RESOURCES THAT WE NEED TO EXCEL?



= better than current goal

= close to current goal

= well short of current goal