

UPDATES & ENHANCEMENTS TO OUR EAP

Our Employee Assistance Program provider, The Wellness Corporation, has been acquired by E4 Health, a leading provider of holistic life services and wellness solutions for organizations nationwide. The merger of these two experienced, professional teams will afford expanded service offerings for faculty and staff, while providing all the high quality services and capabilities that you and your family/household members are accustomed to.

NEW FOR 2014

- The EAP will be rebranded, ***LifeScope, where there's more to life***. This name embodies TWC's and E4 Health's commitment to offering a holistic life service, with something for everyone. The branding will be incorporated into presentations, communications, promotional materials, etc.
- **As of 1/1/14, you will have access to a new full-service member website. You can access this site by using the current URL www.wellnessworklife.com or by using the LifeScope URL www.LifeScopeEAP.com.** Please see the attached flyer for more information.
- **The toll-free helpline (800-828-6025) will remain the same for the foreseeable future.**
- **Effective immediately, callers will have the option to have their calls recorded for quality assurance purposes.** Callers may opt-out immediately before being connected to a Master's-level counselor.
- The ***LifeScope, where there's more to life*** communications plan will be e-based, and will include monthly themed communications, monthly service flyers, and quarterly management newsletters, in addition to topical information and supportive resources as needed. New brochures and promotional materials will also be made available.