

Procedures for College Withdrawal from Residency, Course Withdrawals, and Refund
Calculations
Revised: April 14, 2011

I. Introduction

A student may voluntarily withdraw from the College for personal or medical reasons or the College may involuntarily withdraw a student from the College for medical reasons. Suspension, separation, or dismissal of students for disciplinary reasons shall be governed by Policy E1.4 and Policy S1.3. Separation of students for Academic reasons shall be governed by Policy A8.3.

Students may withdraw from individual courses up and until the Last Day for Course Withdrawal as determined by the Vice President of Academic Affairs or his or her designee. The Last day for Course Withdrawal will vary based on the Academic Calendar.

Procedures for administering the withdrawal and refund process shall be created and reviewed periodically by the College. The procedures shall be maintained by the Office of General Counsel. The General Counsel shall publish the procedures on his or her Website or in another area of the Website as designated by the General Counsel and these procedures shall become the official version of the procedures. Changes made to the procedures during an academic year shall be published electronically in the same area of the Website where the procedures were originally published.

II. Voluntary Withdrawal for Personal Reasons

- a) A student may voluntarily withdraw from the College for personal reasons. Personal reasons are defined as any legitimate reason other than a medical reason.
- b) A student who wishes to withdraw from the College for personal reasons must sign and complete the College Withdrawal Form.
- c) The College Withdrawal Form is available from the Office of Academic Services.
- d) A student withdrawing for personal reasons must receive the signed approval of the Director of Academic Services in consultation with the Vice President for Academic Affairs or his or her designee. Signed approval will normally only be granted upon the students completion and submission of the College Withdrawal Form and the completion of an Exit Interview with the Office of Academic Affairs.
- e) Students contemplating a withdrawal or change in their enrollment status are encouraged to meet with the Student Aid and Finance Office prior to completing the withdrawal process to discuss the financial impact of their decision, including refund eligibility, Satisfactory Academic Progress requirements, and future eligibility for financial aid.
- f) A student who stops attending classes, or otherwise leaves the College or does not return to the College following any break in an academic session, but does not complete the College Withdrawal Form, or otherwise comply with the requirements of a different section of these procedures, shall be deemed withdrawn from the College on the day following the last day for "Add/Drop" as listed on the Academic Calendar or at an earlier or later date as determined by the College based on the factual circumstances. In such cases, the College's designation of the student as a withdrawal shall only be changed or amended upon the recommendation of the Vice President for Academic Affairs or his/her designee.

III. Course Withdrawals

- a) Course withdrawals are only granted for legitimate reasons at the discretion of the Director of Academic Services.
- b) Prior to granting a course withdrawal, the Director of Academic Services may require the student to meet with his or her instructor or advisor to review the academic consequences of the withdrawal. Students are also encouraged to meet with the Student Aid and Finance Office to discuss the financial implications of course withdrawal.
- c) If course withdrawal is due to a medical reason, the College requires that the student provide primary medical documentation to the College's Health Care Professionals prior to the approval of the course withdrawal. The documentation required will be determined on a case-by-case basis based on the nature of the medical reason presented.
- d) In the case of a medical course withdrawal, the Director of Academic Services shall contact, based on the nature of the medical reason presented, either the Director of Counseling and Testing or the Director of Health Services (the Designate Health Care Professional) and inform them of the need for a medical withdrawal consultation. The Designated Health Care Professional will determine the documentation required, inform the student of the documentation required, review the documentation, and provide written confirmation to the Director of Academic Services that the documentation presented is sufficient.
- e) In the case of a medical course withdrawal, upon receipt of written confirmation of sufficiency, the Director of Academic Services may grant the course withdrawal.

IV. Voluntary Withdrawals from Residency for Personal Reasons

- a) A student may voluntarily withdraw from the residency for personal reasons. Personal reasons are defined as any legitimate reason other than a medical reason.
- b) A student who wishes to withdraw from residency for personal reasons must sign and complete the Residence Withdrawal Form.
- c) The Residence Withdrawal Form is available from the Office of Residence Life.
- d) Students are not guaranteed or promised a return to residency after voluntarily withdrawing from College housing. Students seeking residency in such cases should discuss any available options with the Director of Residence Life or his or her designee.
- e) Students who are suspended or dismissed from residency as a result of disciplinary sanction should refer to Policy E1.4 and Policy S1.3 as well as the specific requirements of their hearing outcome letter to determine their eligibility for a return to residency.

V. Medical Withdrawals from the College or from College Residency

- a) Voluntary Withdrawals
 - 1. A student may voluntarily withdraw from the College or from residency for medical reasons. Medical reasons include physical or mental health conditions, which prevent or constructively prevent a student from participating in the academic or residential programs offered by the College in any meaningful way.
 - 2. A student who wishes to voluntarily withdraw from the College or Residency must first seek the approval of the Vice President for Student Affairs by sending a signed notification to the Vice President for Student Affairs requesting a medical withdrawal. The Vice President for Student

Affairs shall designate one of the College's Health Care Professionals to review the request and make a recommendation to the Vice President for Student Affairs as to the sufficiency of the grounds for the request. The Vice President for Student Affairs may require additional information from the student in order to allow the Health Care Professional to make an informed recommendation. In consultation with his or her Health Care Professional, the Vice President for Student Affairs shall either approve or reject the request. If approved, the Vice President for Student Affairs shall notify the student and the Director of Academic Services and the Director of Residence Life, as applicable, depending on the nature of the withdrawal. In the case of a College withdrawal, the Director of Academic Services shall, upon receiving the approval of the Vice President for Student Affairs commence the College withdrawal process. In the case of a residency withdrawal, the Director of Residence Life shall commence the residential withdrawal process.

3. Neither the Director of Academic Services nor the Director of Residence Life may grant a medical withdrawal without the approval of the Vice President for Student Affairs.
4. Upon approval of a medical withdrawal, the Student Aid and Finance Office and Residence Life Office shall process refunds in accordance with the alternative medical withdrawal refund calculation procedures.
5. Normally, a student must commence the voluntary withdrawal process, in compliance with this Section V, within 15 days of leaving the College.

b) Involuntary Withdrawals

1. Normally, a medical withdrawal will result from the student's voluntary efforts. In exceptional circumstances, a student may be asked to leave the College or the residence halls involuntarily until the circumstances have abated. In this case, the student may be eligible to receive a refund based upon the alternative medical withdrawal refund calculation procedures.
2. An involuntary medical withdrawal may be presented to the student by the Vice President for Student Affairs in consultation with the College's Health Care Professionals. An involuntary medical withdrawal must involve a strong likelihood of one or more of the following:

- Serious risk of physical harm to the student;
- Serious risk of physical harm to other persons;
- A reasonable risk of physical impairment or injury to the student him/herself because of impaired judgment that would not allow the student to live independently in College residence halls;
- A reasonable risk of physical impairment or injury to the student him/herself because of impaired judgment that would not allow the student to protect him/herself in the community;
- A reasonable risk of physical impairment or injury to the student him/herself because of impaired judgment that would not allow the student to perform the essential functions of an educational program without requiring unreasonable modification of the program; or
- A serious risk of substantially altering the living, learning, or residential program(s) of the College.

The reasons for the recommendation must be documented in writing. Whenever reasonably possible, a meeting between the student and the Vice President for Student Affairs (or designee) will be held prior to the imposition of an involuntary medical withdrawal for the student to present his/her version of the facts and to indicate why an involuntary medical withdrawal should not be invoked. Following this meeting, the decision of the Vice President for Student Affairs will be final. Once approved, the terms of the involuntary medical withdrawal become effective immediately and the student will be required to leave the residence halls or campus immediately. In the case of emergencies, advance notice may not be possible.

- c) Return After Voluntary or Involuntary Medical Withdrawals.
 - 1. In order to return to academic course work or live independently in College residence halls, a student must present documentation in writing that the medical problem no longer precludes safe attendance at the College including the successful completion of academic coursework or the ability to live independently in College residence halls. The student may be required to meet with the Director of Health Services or the Director of the Counseling and Testing Center, or designees, for an assessment. The student may also be required to permit his/her health care provider(s) to consult with the Vice President for Students Affairs, Director of Health Services or the Director of the Counseling and Testing Center, or designees, regarding the student's successful completion of academic coursework or ability to live independently in College residence halls.
 - 2. The Vice President for Student Affairs, in consultation with the College's Health Care and Academic Professionals, will make the final decision of whether or not a student may return to academic coursework or College residence halls. No College office may grant readmission or conditional readmission to a student, or allow a student to register or receive financial or institutional aid, who has been away from the College for a medical reason without first receiving the written approval of the Vice President for Student Affairs.
 - 3. While a student is on a voluntary or involuntary medical leave, he or she will not be eligible to participate in the housing selection process or reserve a specific housing assignment.
 - d) If a student has left the College for any period of time because of a medical reason, even if a voluntary or involuntary medical withdrawal has not been processed, the student shall be subject to the conditions of return after a medical withdrawal as described herein. The College reserves the right to withdraw any student who fails to comply with this process.

VI. Refund for College Withdrawals and Course Withdrawals

- a) Tuition Refunds
 - 1. For fiscal reasons the College must anticipate that enrolled students will complete the semester to which they were admitted and the number of courses/credits for which they have enrolled. Therefore, the College does not guarantee or promise the availability of a tuition refund. If the College, in its sole discretion, determines that a refund is available, the calculation process outlined herein will apply.
 - 2. Student Financial Services will determine the amount of a tuition refund available based on the official withdrawal date of the student as determined by the Director of Academic Services. A student who does not follow the procedures for receiving a withdrawal may forfeit his or her rights to a refund within Federal Title IV regulations.
 - 3. The tuition refund is calculated less any fees and deposits. Fees and deposits are non-refundable.
 - 4. When determining refunds, the College shall at all times comply with federal and state laws regarding the refund of federal or state financial aid funds. Current law requires the college to refund such funds on a pro-rated basis for any student who withdraws before 61 percent of the applicable semester has been completed. For example, a student who completed 23 percent of the semester will keep 23 percent of his or her federal and/or state funds. The remaining 77 percent will be returned to the funding sources.
 - 5. Students receiving College funds will have these awards pro-rated according to the College's tuition refund policy listed below. For example, if a student receives 20 percent tuition refund, he or she will forfeit 20 percent of his or her Stonehill award(s).

6. Any balance due to the College resulting from refund adjustments of aid is the responsibility of the student.
7. Student/parent loans and government grants are deposited in the student's tuition account. If a credit balance results, the student will automatically receive a refund if federal financial aid exceeds billed costs. Otherwise, the credit balance will remain on the account and be applied toward subsequent semester charges unless the student or parent (as applicable) specifically requests a refund.
8. A refund, when due, will be made payable to the student and mailed to the permanent address of the student then on file with the College, unless the College is instructed otherwise in writing. When the deposit of a parent loan results in a credit balance, the refund will be made payable to the parent and mailed to the parent's home address then on file with the College.
9. The College endeavors to quickly and efficiently process all refunds. Normally, the refund process takes approximately 14 business days. However, the refund process may take longer based on the timing of depositing and confirmation of checks. Normally, a refund of payment received by check does not begin until at least 10 business days after it is deposited by the College.
10. A refund will not be made for an amount less than \$25 unless a student has graduated or withdrawn.
11. The following schedule applies to all enrolled students in any of the College's programs who withdraw from the College for personal reasons or who withdraw from a course or courses and/or change their status from full-time to part-time.

Withdrawal:	Refund:
For 15-week semester courses	
During the first 2 weeks of classes	80%
During the third week of classes	60%
During the fourth week of classes	40%
During the fifth week of classes	20%
After the fifth week of classes	No refund
For 6/7-week courses	
During the first week of classes	80%
During the second week of classes	40%
After the second week of classes	No refund
For 5-week courses or 5-day courses	
Before the second class	80%
After the second class	No refund

12. Part-time students who withdraw before the first day of a class will receive a full refund of tuition for that class.
 13. Full-time students who reduce their course load to fewer than 4 courses or 12 credits (based on the applicable course credit model) per semester after they have registered will have their charges pro-rated based on the full-time rate. Pro-rations will be based on the Tuition Refund outlined above.
- b) Room and Board Refunds
1. For fiscal reasons the College must anticipate that enrolled residential students will complete the semester to which they were admitted as residential students. Therefore, the College does not

guarantee or promise the availability of a room and board refund. If the College, in its sole discretion, determines that a refund is available, the calculation process outlined herein will apply.

2. The date of a student's withdrawal from residency shall be determined by the Director of Residence Life or his or her designee and will be used by the Associate Director for Student Accounts to determine the pro-rated room and board overhang charges. A student who does not follow the procedures for receiving a withdrawal may forfeit his or her right to a refund.
3. Room and board overhead charges will be refunded according to the following schedule for all students who withdraw from residency.

Withdrawal:	Refund:
During the first 2 weeks of classes	80%
During the third week of classes	60%
During the fourth week of classes	40%
During the fifth week of classes	20%
After the fifth week of classes	No refund

4. The meal plan refund shall be equal to the amount remaining in the student's declining balance account less any administrative fees, which are nonrefundable.
5. Students who reduce their course load to fewer than four courses per semester may forfeit their eligibility for residency.
6. The room guarantee fee is non-refundable.

c) Alternative Medical Withdrawal Refund Calculations

1. A student who has complied with the procedures for and subsequently received approval for a voluntary medical withdrawal or has been presented with an involuntary medical withdrawal by the College may be eligible for an alternate refund calculation as outlined below.
2. Tuition charges will be pro-rated from the first day of classes to the student's last day of class attendance, based on the daily rate from the first through the last day of classes for that semester.
3. Room and board overhead charges will be pro-rated, from the first week of classes to the end of the week in which the student actually relinquishes occupancy of his or her room.
4. Food charges will be adjusted in accordance with the amount remaining in the student's meal plan (declining balance) account at the point he or she departs the College.
5. Institutional aid will be pro-rated, calculated on a daily rate from the first through the last day of classes for that semester.
6. Government aid will be refunded in accordance with the standard tuition refund procedures following state and federal law, including Title IV regulations.
7. Fees are not refundable.
8. The Alternative Medical Withdrawal Refund Calculation may be granted only once in a student's Stonehill career.