tutortrac.stonehill.edu

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STONEHILL COLLEGE

Center for Writing & Academic Achievement

Information for tutors, teaching assistants, academic peer mentors, and writing fellows!

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Introduction

Definition of Terms

<u>Appointment</u>: a record that a student has scheduled time to meet with a tutor, but has not yet taken place.

<u>Visit</u>: a record of an appointment that has occurred, or is in progress. Visits may be logged in real time by logging the student into the system at the start of the visit and logging off at the conclusion.

Consultant: a tutor or TA.

<u>Student:</u> a student who is being tutored (tutee).

<u>Trac Navigation</u>: the menu and search bar found in the upper-left corner of each page. It is the main source of searching and navigating the Trac system.

<u>Availability</u>: refers to the *appointed time* that a consultant offers for student appointments or drop-in visits and appears on the schedule.

<u>Center Kiosk</u>: master portable log-in kiosk for tutors and students, located at the CWAA's entrance.

Drop-In Visit: a visit that was not scheduled, but occurred when the student showed up and utilized services without advance notice.

Quick Visit: an entry that is generally recorded after a visit or at the end of a work shift. The Quick Visit is especially helpful to TAs and tutors that do not have access to their laptop during the work shift.

Profile: the Center Profile refers to our customized TutorTrac system.

<u>Center/Subcenter/Group</u>: these terms are more or less interchangeable; each group or subcenter is a group of users and consultants that have access to various functions, depending upon their job description.

<u>Sections</u>: This refers to both generic tutoring subjects (e.g., Chemistry, Math or Physics) as well as individual courses (e.g., MTH125 or CHM113).

TracMan Icon: The TracMan Icon is the image of the Trac symbol that links to the primary menu on the Trac Navigation.

Policies

Logging in/out for work: All tutors must log in and log out of TutorTrac every time that they work.

<u>**Time Sheet</u>**: All tutors, TAs, APMs, and Writing Fellows must log their hours in TutorTrac before submitting their time sheets.</u>

Accuracy: Hours recorded in TutorTrac should match the hours listed on the time sheet.

Visit Notes: Tutors should record visit notes at the end of a session describing the process

<u>**Tutoring Location:**</u> All tutors, with the exception of Atrium tutors and Math Lab tutors, should conduct their tutoring sessions in the library unless otherwise arranged with the Director.

Logging Students in: Students should log themselves in to TutorTrac at the start of an appointment. Tutors can help students if needed, but should not complete the task for the students.

<u>Review Sessions</u>: TAs are expected to record student attendance in TutorTrac.

<u>Missing Work</u>: If subject tutors or writing tutors are unavailable to cover their shifts, they must also delete their availability for that day from the TutorTrac Schedule.

<u>Covering Shifts</u>: If tutors cover someone else's shift, they should create a single-day availability on TutorTrac.

For Tutors

Logging In



Logging In (Continued)



Stonehill College - TutorTrac Prof

https://tutortrac.stonehill.edu/tracweb40/ajxData.4sp?type=switchProfile&dir=cs

Setting Preferences





Selecting Specialties



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Logging In/Out for Work Outside the CWAA





Logging In/Out for Work Outside the CWAA (Continued)



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Logging into the Center Kiosk as a Subject Tutor



Logging into the Center Kiosk as a Subject Tutor (Continued)

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Logging Out of the Center Kiosk as a Subject Tutor

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Logging into the Center Kiosk as a Writing Tutor



Logging into the Center Kiosk as a Writing Tutor (Continued)



Logging Out of the Center Kiosk as a Writing Tutor



Logging Students Out of the Center Kiosk

Creating a Schedule





Creating a Schedule (Continued)



Deleting Availability from the Schedule

Viewing Visit History

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Running Reports for CRLA Certification



Running Reports for CRLA Certification (Continued)

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Viewing Student's Visit History

This cannot be done through the Kiosk. You must login to Tutortrac on another CWAA computer or through a new Firefox tab.





Viewing Student's Visit History (Continued)

Viewing Student's Visit History (Continued)





Viewing Student's Visit History (Continued)

For Teaching Assistants, Academic Peer Mentors, and Writing Fellows

Logging In





https://tutortrac.stonehill.edu/tracweb40/ajxData.4sp?type=switchProfile&dir=cs

Setting Preferences



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Selecting Specialties



Creating a Quick Visit



Viewing Visit History



For Students

Logging In



Viewing the Tutoring Schedule



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Viewing the Tutoring Schedule (Continued)

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Stonehill College

Viewing Visit History

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Logging into the Kiosk for Subject Tutoring



Logging into the Kiosk for Writing Tutor Appointment